



FREQUENTLY ASKED QUESTIONS (FAQ)

Frequently Asked Question for operation from 19th JUL 2021

1. Are you open from 19th July 2021?

Yes, both The Mind Café outlets are still open from 19th July 2021.

2. What is the address and operating hours for both outlets?

Flagship Outlet : 60A Prinsep Street Singapore 188664

Operating Hours:

All Days: 11am to 9pm

Mega Outlet: 30 Prinsep Street #01-01 Singapore 186647

Operating Hours

Sun, Mon to Thu, PH (20th Jul): 11am to 2am

Fri & Sat, PH Eve (19th Jul): 11am to 6am



3. How many people do you allow?

For Flagship store: we accept gaming with Dining and drink for up to 2 people per table. And up to 5pax for Dining base on the table given by MOH. (As shown below)

Who can and cannot dine together from July 19?



- Up to 2 individuals, regardless of vaccine status

Can this group dine together?



YES



- 3 fully vaccinated adults
- 2 unvaccinated or partially vaccinated adults



NO; the unvaccinated adults – including those who had just one dose of vaccine – cannot join the group



- 2 fully vaccinated adults
- 1 adult who recovered from Covid-19 in the last 270 days
- 1 unvaccinated adult with a valid negative PET result
- 1 child



YES; everyone in this group is eligible to dine in groups of up to five



- 1 fully vaccinated adult
- 1 unvaccinated or partially vaccinated adult
- 1 child



NO; the unvaccinated adult cannot join the group



- 1 fully vaccinated adult
- Up to 4 children
- All the diners are from the same household



YES; if all diners are from the same household and all adults involved are fully vaccinated, up to four children can join the group



- 5 children



NO; they present the same risk as 5 unvaccinated adults



- 2 fully vaccinated adults
- 3 children
- The diners are from different households



NO; if diners are not all from the same household, unvaccinated children aged 12 and below cannot constitute more than half the group



- 2 fully vaccinated adults
- 2 children
- The diners are from different households



YES; the children do not constitute more than half the group, so this is allowed

SOURCE: MINISTRY OF HEALTH

STRAITS TIMES GRAPHICS

For Mega Store: we accept gaming only with Mask on, no drinks and food will be served for up to 5 person per table. (As Shown on the Highlighted portion of the below article, source from Mothership)

Updated Covid-19 measures

w.e.f. July 19, 2021, unless otherwise stated



Pivoted Nightlife Establishments Suspended

- Nightlife establishments that have shifted into F&B establishments, will be suspended from **July 16 to July 30**.
- All employees will be tested and SMM protocols will be checked before resumption.

Exercise activities

- **Outdoor activities and indoor (mask-on) activities can continue in groups of 5**, in classes capped at 50.
- **Indoor high-intensity mask-off activities will limit to groups of 2**, in classes capped at 30. Classes with groups of 5 allowed for those who are fully vaccinated, a recovered patient, and have negative Covid-19 test result.



Dining in (back to 2)

- From **July 19 to August 8**, dining-in at F&B establishments will go back to **groups of 2**, unless they fit the 5-person group eligibility.
- 2-person rule strictly for **hawker centres, food courts, and coffee shops** due to more porous setting and lack of Safe-Entry check-in enforcement.

Workplace social gatherings not allowed

- **WFH** to remain the default arrangement.
- Social and recreational gatherings at the workplace will be **disallowed** and work-related events should continue to not serve F&B at the event itself.



5-person Group Eligibility

For F&B dine-in and indoor high intensity mask-off activities

- **Fully vaccinated person** (meaning 2 weeks after 2nd shot)
- **A person who has recovered from Covid-19** (within 270 days);
- An unvaccinated person who has a **valid negative pre-event test (PET)** result for the duration
- **Children** aged 12 years and below

Events

- **No changes** for weddings and solemnisations, MICE events, live performances, and sports events, congregational and worship services: Up to 250 pax with Pre-Event Testing (PET), up to 50 pax without PET
- **No change** to funerals: Up to 20 pax at any point in time on all days



4. How do you charge?

For Just Gaming only without food and drinks:

It will be \$6 an hour per person for ALL DAYS

For Meals and gaming packing, our promotion packages still apply as shown below.

GAMING PACKAGES with

Free Flow Drinks & Free Flow Snacks

All price shown is per person charges



	Mon to Thu	Fri	Sat	Sun
STUDENT PACKAGE <small>Unlimited GAMING till 6pm</small>	\$13.90		\$17.90	
1 HOUR GAMING	\$12.90 <small>Any 1 Hour of gaming from the time you order</small>			
2 HOUR GAMING	\$16.90 <small>Any 2 Hour of gaming from the time you order</small>			
NIGHT FEVER GAMING	\$17.90 <small>Unlimited Gaming hours from 6pm to 2am</small>	\$19.90 <small>Unlimited Gaming hours from 10pm to 6am</small>	\$17.90 <small>Unlimited Gaming hours from 6pm to 2am</small>	

2 Hours Gaming Package cannot be ordered from 10pm onwards (for all days)

MEAL & GAMING PACKAGES with

Main Course, Free Flow Drinks & Free Flow Snacks

	Mon to Thu	Fri to Sat	Sun
ONE MAIN COURSE <small>Unlimited GAMING from 6pm till 2am</small>	\$24.90 <small>Includes 1 main course of your choice and unlimited gaming hours</small>		\$24.90 <small>Includes 1 main course of your choice and unlimited gaming hours</small>
LUNCH SET	\$19.90 <small>Include 1 main Course of your choice. Complimentary gaming hours from opening till 3pm</small>		
DINNER SET	\$23.90 <small>Include 1 main Course of your choice. Any 2 hours of gaming from the time you order</small>		

- * Rates on the Eve of Public Holidays and Public Holidays will follow Sat's rate
- * All prices are subjected to 10% service charge and 7% GST

Sun, Mon to Thurs **11am to 2am**

Fri & Sat, PH Eve, PH **11am to 6am**

5. Can I take the gaming packages at Mega Outlet without the drinks and snacks as it is more worthwhile for longer period of time?

Yes, you are allowed to take the gaming package at Mega Mind Café Outlet, However, no drinks and snacks will be served during your stay. We will provide complimentary Coffee can drinks and packet snack for you to take away when you leave.

6. if we are a family of five, can we dine out together?

That depends. Please refer to the table guidelines above from Ministry of Health. 5 people are allowed to dine together provided they meet the conditions as per guidelines.

7. What are the safety measurement measures that are implemented at The Mind Café

- a) we ensure all staff and customer to register via contact tracing when they enter the café.
- b) all staff and customer must take their temperature and ensure that they are in the normal temperature before they are allowed to enter
- c) Hand Sanitizers are provided and located at prominent places at the café
- d) All staff and customer must have their mask on at all times unless they are dining
- e) All games played and returned are to be clean and sanitize before they are allowed to be back on the shelves
- f) Staff will have to do 14 days routine testing for Covid 19 from mid July 2021
- g) we ensure that all customers are seated at least 1 metre apart from other customer
- h) no recorded music so that it minimizes the risk of transmission from customer talking loudly over the music.

8. How do we make a reservation?

You can do the reservation on our website www.themindcafe.com.sg

Or WhatsApp to us at 8121 5188

9. If we do want to purchase or rent the games, how fast can we get it?

You can order it on our website, Shopee, Lazada, Amazon & Facebook (Shopify platform)

If you need the games on the actual day itself or at the shortest time, WhatsApp to us at 81215188 and we will get it to you!

THANK YOU!